



Community Care Licensing Division
Quality Assurance, Advocacy and Technical Support Bureau

Adult Day Programs
Most Common Deficiencies for All Visit Types in 2019

This is an analysis of the most common deficiencies cited in 2019 for Adult Day Programs (ADP) for all visit types. The Quality Assurance Unit reviewed all 730 deficiencies cited. This list is limited to those deficiencies that are equal to two percent (2%) or more of the total number of deficiencies cited.

Are you an ADP licensee looking for assistance to come into compliance with these or other issues? Please contact the Technical Support Program at TechnicalSupportProgram@dss.ca.gov.

These requirements can be found in Title 22 of the California Code of Regulations, Division 6.

Most common deficiencies cited when citations were issued during all ADP visit types	Regulation Section Title	Regulation Section	This deficiency's percentage of the total deficiencies cited for all visits
Hot water temperature controls shall be maintained to automatically regulate temperature of hot water delivered to plumbing fixtures to attain a hot water temperature of not less than 105 degrees F (40.5 degrees C) and not more than 120 degrees F (48.8 degrees C).	Fixtures, Furniture, Equipment and Supplies	82088(e)(1)	7%
The program site shall be safe at all times for the safety and well-being of clients. Disinfectants, cleaning solutions, poisons, and other items which could pose a danger to clients shall be stored where inaccessible to clients.	Buildings and Grounds	82087(a)(3)	7%
The program site shall be clean, safe, sanitary, and in good repair at all times for the safety and well-being of clients, employees and visitors.	Buildings and Grounds	82087(a)	6%
The licensee shall provide care and supervision necessary to meet the client's needs and all services specified in the admission agreement.	Responsibility for Providing Care and Supervision	82078	5%

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Staff shall receive first aid training from persons qualified by such agencies as the American Red Cross.	Health-Related Services	82075(f)	4%
Each client shall be free from corporal or unusual punishment, infliction of pain, humiliation, intimidation, ridicule, coercion, threat, mental abuse, or other actions of a punitive nature.	Personal Rights	82072(a)(3)	2%
If the client has an existing needs appraisal or individual program plan (IPP) completed by a placement agency, or a consultant for the placement agency, the plan may meet the requirements of this section provided that the needs appraisal or IPP is not more than one year old.	Needs and Services Plan	82068.2(d)(1)	2%
Prior to working, residing or volunteering in a licensed day program, all individuals subject to a criminal record review Obtain a California clearance or a criminal record exemption as required by the Department.	Criminal Record Clearance	82019(e)(1)	2%
Prior to working, residing or volunteering in a licensed day program, all individuals subject to a criminal record review shall request the licensee or applicant for a license to request a transfer of a criminal record clearance from another facility or Trustline.	Criminal Record Clearance	82019(e)(2)	2%
Each client shall be accorded dignity in his/her personal relationships with staff and other persons.	Personal Rights	82072(a)(1)	2%